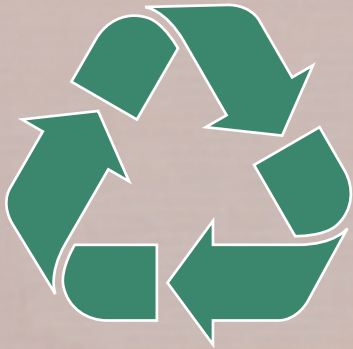




Essex County Council

Recycling Centre Bookings

What do you think?



Recycling Centre



This is an Easy Read version of the: **Recycling Centre Bookings consultation proposal and survey**



Easy Read

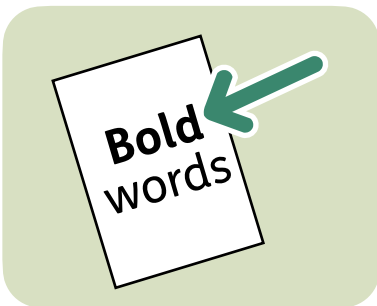
Easy Read



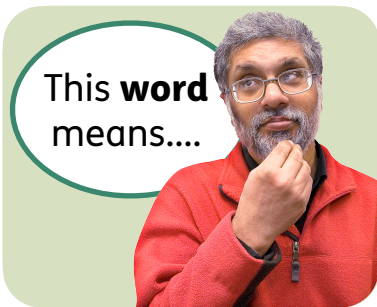
This is an Easy Read version of a survey. It may not include all of the original information, but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. You may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker.



These are words that some people will find hard. When you see a bold word, we will explain it in the next sentence.



[Blue and underlined](#) words show links to websites and email addresses. You can click on these links on a computer.

What is in this booklet

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About this survey



Last year, Essex County Council started a new booking system for **recycling centres**.



Recycling centres are places where you can take different types of household rubbish and recycling.



We wanted people to make a booking before taking their rubbish to a recycling centre.

This was to help recycling centres:



- Be less busy.
- Give people a better service.
- Make sure rubbish is put in the right place so that more can be recycled.



We now want everyone to book before using any of the 21 recycling centres in Essex.



If you walk, cycle or have a **Blue Badge**, you will not have to book to use a recycling centre.

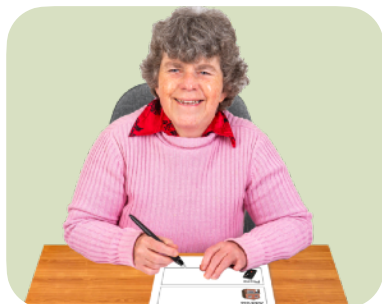


A **Blue Badge** helps disabled people and people with health problems park their vehicles closer to where they are going.



Before we make a final decision about booking to use recycling centres, we want to know what you think.

Telling us what you think



To tell us what you think, please read this information and answer the questions.



We need your answers back by Sunday, 19 November 2023.



We will follow the law about keeping your answers safe and private.



You do not have to answer all of the questions if you do not want to.

About you



Question 1: Which of these options best describes you?

Please tick one box.

I live in Essex

I live in Essex and I have a Blue Badge

I live somewhere outside Essex

Something else - please say what:



Question 2: Which of these recycling centres do you usually go to?
Please tick one box.

- Braintree Recycling Centre
- Brentwood Recycling Centre
- Burnham-on-Crouch Recycling Centre
- Canvey Recycling Centre
- Chelmsford Recycling Centre
- Chigwell Recycling Centre
- Clacton Recycling Centre
- Colchester Recycling Centre
- Dovercourt Recycling Centre

There are more answers on the next page.

- Harlow Recycling Centre
- Kirby le Soken Recycling Centre
- Lawford Recycling Centre
- Maldon Recycling Centre
- Mountnessing Recycling Centre
- Pitsea Recycling Centre
- Rayleigh Recycling Centre
- Saffron Walden Recycling Centre
- South Woodham Ferrers Recycling Centre
- Waltham Abbey Recycling Centre
- West Mersea Recycling Centre
- Witham Recycling Centre
- I do not use recycling centres

How you use recycling centres



Question 3: Which of these vehicles do you use when you go to the recycling centre? *Please tick all the boxes that apply to you.*



A car



A car with a trailer that hooks onto the back of my car



A hire vehicle

There are more answers on the next page.



A van or pick-up truck



A bicycle



None of these, I walk



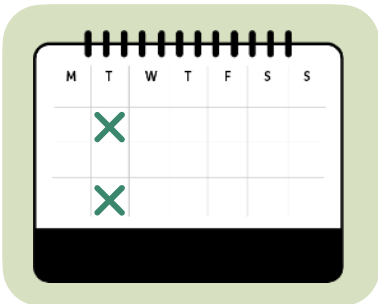
Question 4: How often do you use the recycling centre?
Please tick one box.



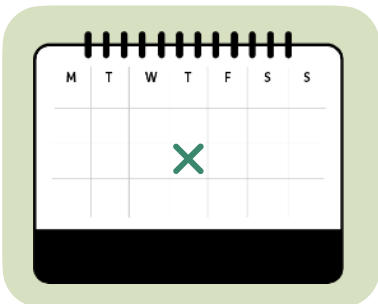
More than once a week



Once a week

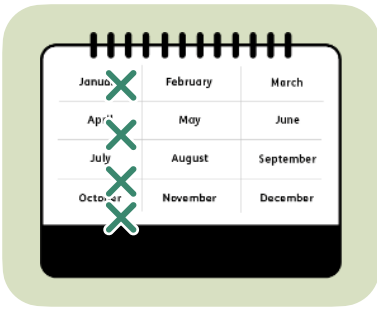


Twice a month



Once a month

There are more answers on the next page.



Once every three months



Once every six months



Once a year



Less often



Question 5: What are the main reasons you use the recycling centre?
Please tick all the boxes that apply to you.



To get rid of rubbish after a clear-out



It is part of my routine and I enjoy visiting



To get rid of rubbish for my neighbour, friend or family member

There are more answers on the next page.



To get rid of rubbish because I am doing home improvements



To recycle garden waste



Because I missed the bin collection



I prefer to get rid of my rubbish more often than the bins get collected

There are more answers on the next page.



I can take rubbish to be recycled that cannot go in my normal bins



I can take things that can be re-used, like an old cooker or TV



So that I don't have to pay to have my rubbish collected

Another reason - please say what:



Question 6: Have you booked to use a recycling centre before?



Yes, I booked online



Yes, I booked by phone



No



No, I didn't book



Question 7: If you answered 'No' to question 6, please tell us why you haven't booked to use a recycling centre?



I haven't needed to use a recycling centre



I got rid of my rubbish in a different way, like a skip, or paying for it to be collected



I do not want to book

There are more answers on the next page.



I could not find an appointment at a date or time that was right for me

Another reason - please say what:



Yes, I booked by phone



Question 8: If you answered ‘Yes, I booked by phone’ to question 6, please tell us why you didn’t book online?



I don’t have the internet at home



I don’t have the internet on my mobile phone



I prefer to book by phone

Another reason - please say what:

What do you think?



We want everyone in a car, or a car with a trailer hooked onto the back, to book before they use any of the 21 recycling centres in Essex.



Remember, people with a Blue Badge will not have to book.



Question 9: How much do you agree or disagree with this? *Please tick one box.*



Agree



Not sure



Disagree



I think...

Question 10: Do you have any comments about cars booking to use recycling centres?

Please write your comments in the box.



Not all of the recycling centres are big enough for larger vehicles, like vans, pick-up trucks or vehicles with bigger trailers.



9 recycling centres are big enough for larger vehicles. They are:

1. Braintree Recycling Centre
2. Brentwood Recycling Centre
3. Chelmsford Recycling Centre
4. Clacton Recycling Centre
5. Colchester Recycling Centre
6. Harlow Recycling Centre
7. Maldon Recycling Centre
8. Pitsea Recycling Centre
9. Saffron Walden Recycling Centre



We want everyone in a larger vehicle to book before they use any of the big 9 recycling centres.



People with a Blue Badge will not have to book.



Question 11: How much do you agree or disagree with this? *Please tick one box.*



Agree



Not sure



Disagree



I think...

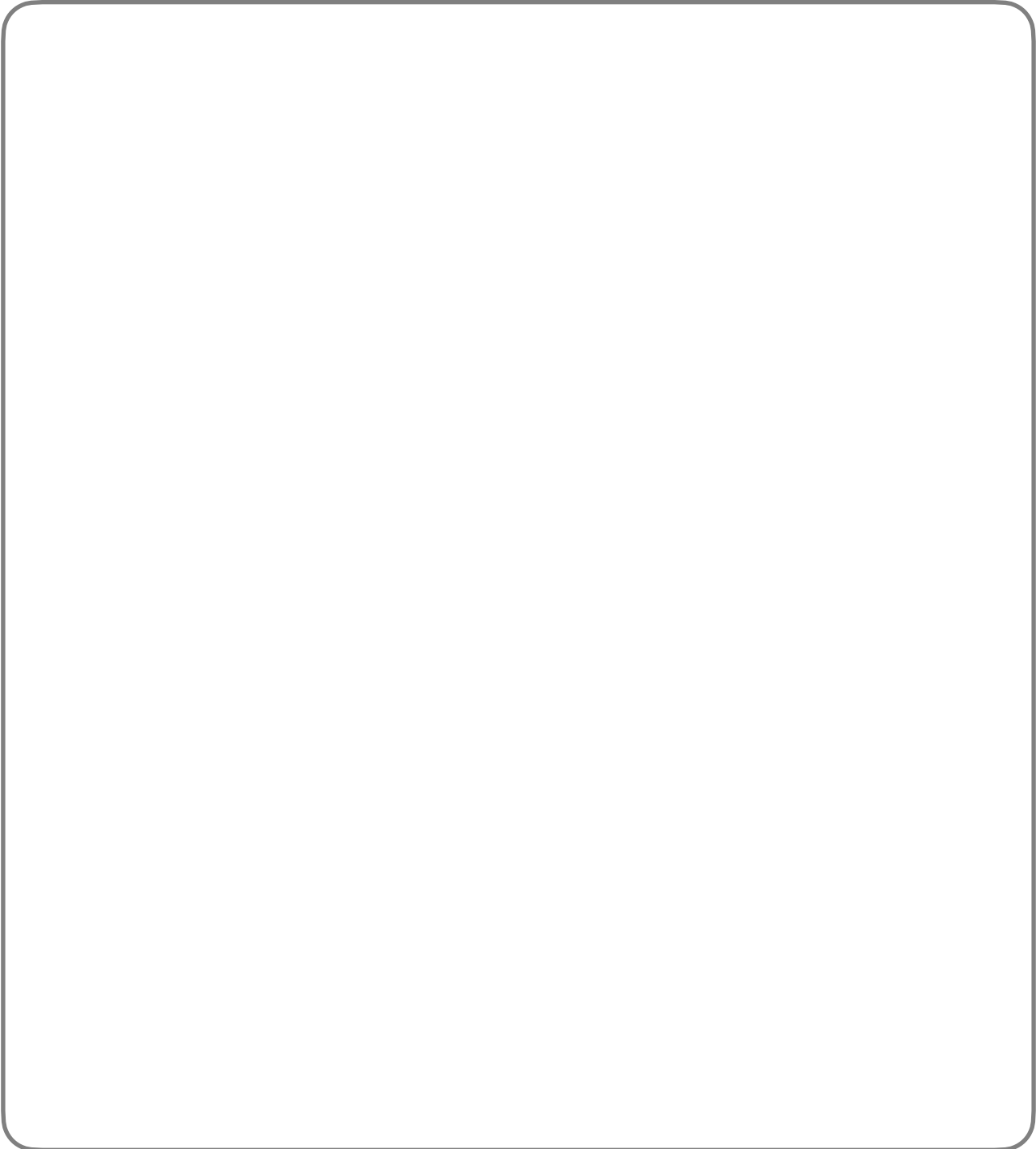
Question 12: Do you have any comments about larger vehicles booking to use recycling centres?
Please write your comments in the box.



**You should
think about...**

Question 13: Is there anything else that we should think about before we make our final decision?

Please write your comments in the box.



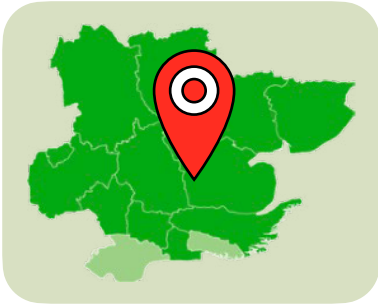
More about you



Please answer the next questions about yourself.



Your answers will help us to make sure we are hearing from different groups of people.



Question 14: Which part of Essex do you live in? *Please tick one box.*

- Basildon
- Braintree
- Brentwood
- Castle Point
- Chelmsford
- Colchester
- Epping Forest
- Harlow
- Maldon
- Rochford

There are more answers on the next page.

Tendring

Uttlesford

Southend

Thurrock

I live in another county next to Essex - please say which:

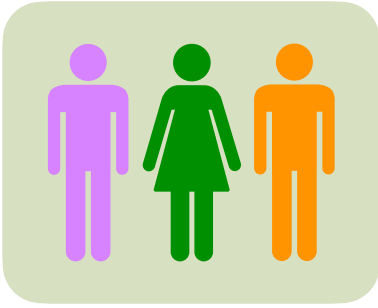
I live somewhere else - please say where:

I prefer not to say



Question 15: How old are you?

- Under 16
- 16 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- Over 65
- I prefer not to say



Question 16: What is your gender?

A man

A woman

Non-binary - this means I do not feel myself to be a man or woman

I use my own word - please say what:

I prefer not to say



Question 17: Are you...?

- White British
- White Irish
- White other
- Gypsy / Roma
- Traveller of Irish Heritage
- Black or Black British African
- Black or Black British Caribbean
- Mixed White/Black African
- Mixed White/Black Caribbean
- Black other

There are more answers on the next page.

- Asian or Asian British Pakistani
- Asian or Asian British Indian
- Asian or Asian British other
- Mixed White/Asian
- Asian other
- Chinese
- Mixed other
- Not known
- I prefer not to say
- Something else - please say what:



Question 18: What is your religion?

Christian

Muslim

Hindu

Buddhist

Sikh

Jewish

None

Not sure

I prefer not to say

Another religion - please say which:



Question 19: Do you have a disability or health problem?

Please tick all that apply to you.

No

I am deaf or have difficulty with my hearing

I am blind or have difficulty with my sight

I am deaf and blind

I have mental health needs

I am addicted to drugs or alcohol

I have a physical disability

There are more answers on the next page.

I have learning difficulties or learning disabilities

I am autistic

Something else - please say what:

I prefer not to say



Question 20: Are you an unpaid carer?

An **unpaid carer** is an adult or child who cares for a friend or family member but doesn't get paid.

Yes

No

I prefer not to say



Question 21: Who has completed this questionnaire?

I answered the questions for myself

I answered the questions for someone else

How to send us your answers



Thank you for answering the questions in this survey.



Your answers will help us to make our final decision.



Please now send your answers back by post to:

Freepost RTKH-XUBZ-CJZS
Essex County Council
Recycling Centre Bookings
County Hall
Chelmsford
CM1 1QH



You do not need a stamp.



We need your answers back by Sunday, 19 November 2023.

We will accept answers sent by post until Friday, 24 November.

Find out more



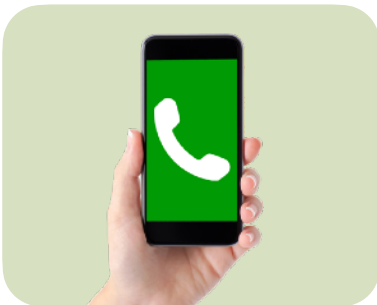
To find out more you can go to our website:

[essex.gov.uk/recyclingcentrebookings](https://www.essex.gov.uk/recyclingcentrebookings)



You can contact us by:

- Post:
Environment and Climate Action
Essex County Council
County Hall, Chelmsford
Essex, CM1 1QH



- Phone: 0345 603 7625



- Email:
recyclingcentrebookings@essex.gov.uk

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